

## Cable Prowler Application Installation

**Please uninstall previous application versions before proceeding with upgrade installation.**

1. Download the Cable Prowler Application
2. Save the Cable Prowler Application Version x.xxx.zip file to your computer. Double-click on it, and open the folder and then double-click on "setup.exe" to begin the installation.
3. Once the Reporting Application is installed it will be available in the Windows Start Menu under programs. Look for Reporting Application.
4. Power on your Cable Prowler and plug it into your computer using the included USB cable.
5. Open the Cable Prowler application by double clicking on the application shortcut.
6. Click on Read Prowler to load the test results from the Cable Prowler to your PC.
7. To save test results from your PC to your Cable Prowler, click on "File", Open, and then select the desired file. Once the file is opened, click on "Write Prowler".

## Cable Prowler Firmware Update

Before downloading the Firmware update, you must check which Firmware file is compatible with your Cable Prowler. There are two versions that are defined by having the letter "L" or no "L". (Version L x.xx or Version x.xx).

1. To identify which version to download; power on the Cable Prowler, select the settings soft key and the Firmware version will be displayed at the top of the screen. If the Firmware version contains "L", download the Firmware file containing the "L". If the Firmware does not contain the letter "L", download the file that does not contain "L".
2. Download the firmware update.
3. Power on your Cable Prowler and plug it into your computer using the included USB cable.
4. Open the Cable Prowler application by double clicking on the application shortcut.
5. Click on "Load File", navigate to and the Firmware file you downloaded, click on the firmware file, then click Open.
6. Click "Begin Download"

### **If an error occurs during the download process, follow the steps below:**

1. Close the Cable Prowler application.
2. Reset the Cable Prowler by removing a battery and reinserting it.

***Note: the Cable Prowler screen may remain dark, which means it is in Firmware update mode.***

3. Restart the application. It will display "Cable Prowler Attached" at the bottom left of the screen.
4. Follow the Cable Prowler Firmware Update instructions above.

For questions about updating your Cable Prowler, please call our support team at 800-749-5783 or send an email to [info@platinumtools.com](mailto:info@platinumtools.com).